

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant: Doreen Lynn Galli

Examiner: Kang, Insun

Application No.: 09/870,223

Art Unit: 2193

Filing Date: 05/30/2001

Docket No. **RSW920010033US1**

For: **METHOD AND APPARATUS FOR TAILORING VOICE PROMPTS OF AN  
INTERACTIVE VOICE RESPONSE SYSTEM**

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Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

**PRELIMINARY AMENDMENT**

Sir:

Please enter the following amendment., which is in response to the office action mailed  
October 12, 2007.